ALERAPAY Website New Plan Member Login Instructions

24/7 Account Info

Report Lost or Stolen Cards / **Review** Claim Status & History **View** Account Balance / **File** Claims / **Request** Debit Cards

IMPORTANT—New Plan Member Login must occur within 180-days of enrollment!

In your web browser, enter www.aleraedge.com

1-Click the PARTICIPANT LOG IN Tab



- 2-Select AleraPay from the drop-down menu
- 3-Then Login under New Plan Member and click "Create your new username and password," to enter your User Identification (Name, Zipcode, Social Security #) and follow the prompts to create your Username/Password.
 - **OR** if already registered, login under FBSFlex/Alera Pay Log in below.



OR Login using the app

Visit iTunes or Google Store. **Download** free **ALERA**PAY App. **Login** is the same as the web.

Select Touch or Facial ID, from the Profile tab, if applicable.

Use your phone to access your account via the App OR the website, <u>aleraedge.com</u> To: Check Balances, File Claims, Track Expenses, and Upload Receipts.